

Ilene Lewis Lloyd
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Professional Experiences:

Alliance Behavioral Healthcare-Fayetteville, NC

In-Reach Peer Support Specialist-February, 2016-Currently Employed

- ▲ Assist individuals in articulating personal goals for recovery through the use of one to one and groups sessions
- ▲ Assist and support individuals in working with their Transitional Coordinator/Treatment Team in determining the steps he/she needs to take in order to achieve these goals and self-directed recovery
- ▲ Serve as advocate, support individuals vocational choices, assist/support with choosing employment that matches their strengths
- ▲ Assist/support individuals in building social skills in the community that will enhance job acquisition and tenure
- ▲ Knowledgeable of the skill to teach and engage basic problem solving strategies to support individuals in recovery (MH/SA)
- ▲ Knowledgeable and skill sufficient to use community resources necessary for independent living and ability to teach those skills to individuals with Mental Illness/Substance Use
- ▲ Practice cultural competency with awareness to and respect for diversity

Wayne County Public Schools-Goldsboro, NC

Substitute Teacher-School Year Spring-2014-January-2015

- ▲ Create a classroom environment that is conducive to learning and appropriate to the maturity and interests of the students
Carry out a program of study prescribed in the lesson plans left by the classroom teacher, take attendance in accordance with school procedures
- ▲ Guides the learning process towards the achievement of curriculum goals and objectives as indicated in the lesson plans
- ▲ **Tutor**-Provide individual and small group tutoring to students in Reading, Social Studies, English and other subjects as needed
- ▲ Help students with subject content according to individual strengths, enhance the program/activities via participant solicitation or feedback
- ▲ Practice cultural competency, with awareness and respect for diversity

State of North Carolina-Department of Public Safety-DART-Cherry

Substance Abuse Worker, March 2014-February 2016

- ▲ Supervision of residents/clients (diagnosed MH/SA/IDD)-supervise, monitor residents to perform routine tasks (cleaning, minor maintenance, assist residents in accepting responsibility for the completion of tasks
- ▲ Motivate residents to participate in all treatment activities utilizing appropriate therapeutic techniques
- ▲ Model acceptable behaviors and attitudes for residents utilizing positive and healthy communication skills, encouraging cooperation and being consistent
- ▲ Utilize crisis intervention techniques to intervene in crisis situations and inappropriate behaviors
- ▲ Administer medications as prepared by Staff Nurse, maintain medical logs of medications as dispensed
- ▲ Assist counselors with treatment, groups and educational activities as needed, maintain census documentation, attend staff meetings, trainings of interests and as needed
- ▲ Practice cultural competency, with awareness and respect for diversity

Crouse Hospital-Commonwealth Place/Inpatient Facility

Chemical Dependency Therapy Aide-Chemical Dependency Treatment Services (CDTS)-Inpatient
February, 2005-October, 2013, **Part-Time/Per Diem**

- ▲ Work with individuals diagnosed (SA/MH/IDD) and groups to assist in identifying problem solving techniques for everyday living without substances/alcohol
- ▲ Assist individuals with reaching treatment goals, maintain accurate records to ensure compliance
- ▲ Assist in the development of treatment plans, also assist with facilitation of the discharge planning and provide referrals for follow up services
- ▲ Maintain positive professional relationships with residents, their families, employees, community referral sources including law enforcement and the court systems
- ▲ Supervise/assist and support residents in ordinary daily activities as appropriate to assigned shifts
- ▲ Practice cultural competency, with awareness and respect for diversity

Humanitarian Organization for Multicultural Experiences

Program Director-Community Habilitation Services-August, 2011-October, 2013

Program Supervisor-HUD Multifamily Community Habilitation Services Supportive Housing Program,
January, 2004-August, 2011

- ▲ Supervise, train new employees to assist families with accessing and utilizing community resources of their choice, access individual consumer needs, assist with person-centered care plans
- ▲ Provide monthly staff meetings/individual supervision(monthly) to support staff to assure effective delivery of services to families/individuals
- ▲ Administrative duties: includes program management, program budgeting and human resource management, direct hiring of individuals with necessary skills to work with individuals diagnosed with IDD/MH/SA
- ▲ Provide linkages and referrals to outside service providers and agencies to assure consumer access to supports and services, assist/support consumers through the HUD rental process (as needed) and annual re-certification for continuation of HUD housing
- ▲ Provide information of agency services and programs to the local county and city and state agencies through presentations, carry out agency liaison services as needed
- ▲ Facilitation, coordination, communication and collaboration with staff/consumers, and all services providers with highly effective communication skills, exceptional interpersonal skills
- ▲ Practice cultural competency, with awareness and respect for diversity

Education:

Cazenovia College, Cazenovia, New York

Bachelor of Science, Human Services

Concentration: Counseling/Mental Health, May, 2009

Onondaga Community College, Syracuse, New York

Associate of Science, Human Services

Concentration: Counseling/Mental Health, August, 1999

Trainings:

- ▲ Certified Peer Support Specialist-October-2019, #2653-01, Renewal every 2 years
- ▲ NCSAPPB-CSAC-20943-2017-Currently renewing with necessary trainings
- ▲ UNC School of Social Work- Supervising NC Certified Peer Support Specialists-October, 2013
- ▲ UNC School of Social Work-Orientation Training for Work First/Child Protective Services-Substance Abuse Initiative-October, 2013
- ▲ CCAR-NYS Recovery Coach Academy-Train the Trainer, Syracuse, NY, March, 2013
- ▲ CCAR-NYS Recovery Coach Academy-Recovery Coach Training, Syracuse, NY, November, 2012