

La-Ferne Harris

Behavioral Health Professional

Knightdale, NC

cryfountainllc@gmail.com

9196235072

Experience planning, developing, scheduling, tracking and completing projects independently or with limited supervision.

Knowledge of professional office procedures and the ability to implement them to ensure administrative operations for the entire section.

Proven ability to communicate effectively, both in oral and written forms and the ability to understand and carry out written and oral instructions efficiently

Thorough knowledge of Microsoft Office Programs, to include Word, Excel, and PowerPoint

Reviews and approves work and written reports to ensure compliance with standards.

Identifies and addresses monitoring and performance issues for program or area of responsibility.

Adhere to confidentiality as it relates to private/personal information and data

Analytical skills for the analysis and evaluation of programs and data gathered.

Willing to relocate: Anywhere

Work Experience

Independent Contractor

Quality Care Solutions - Raleigh, NC

January 2019 to Present

Contract behavioral health services. Provide collegiate therapy support to student athletes. Quality assurance related to review of clinical documentation for billing approval. Clinical supervision, feedback, and support of associate-level clinicians.

MAT Team Lead, Behavior Health Specialist-Licensed Clinical Addiction Specialist

Lincoln Community Health Center - Durham, NC

April 2015 to January 2018

Provide screening, assessment, interventions and referrals (SBIRT) in FQHC/HERSA-FUNDED medical center. Therapy and education to population with co-occurring symptoms, including management of pain symptoms.

Work closely with physicians and prescribers to ensure safety, appropriate level of care and related needs of patients with chronic pain to manage symptoms using patient-centered approach. Provide training to patient and family regarding risk factors, harm reduction and use of MAT (naloxone, suboxone, naltrexone, buprenorphine). Schedule venue for weekly chronic pain classes, identify appropriate patients, make telephone contact to solicit class attendance and document participation using EPIC EHR. Physician proxy for NCCSRS. Timely documentation of direct care, collaborative and integrative services.

HS Clinician, Licensed Clinical Addiction Specialist

Wake County Human Services - Raleigh, NC

2000 to June 2013

Complete comprehensive clinical assessments, which include interviews with consumers and family members on a routine or a crisis basis. Assess mental status, risk of lethality, and need for hospitalization. Establishes diagnoses (DSM) and eligibility for services (ASAM) as appropriate. Make initial disposition together with consumer and family which may include routine or emergency referral to other service providers. Develop and implement treatment plans together with consumers and families. Provide individual, group, or family therapy to consumers focused on promoting more healthy coping responses to the problems that brought the consumer in for services or on reducing or managing symptoms or problem behaviors. Work with high-risk, special populations and provide specialized clinical services for pregnant and parenting women. Provide crisis intervention counseling. Refer, as appropriate, to other services, which may include ancillary counseling, education groups, family support or community support activities such as housing, transportation or medical care. Communicate and collaborate with others who are providing services to the same consumers. Document sessions and provides feedback to staff members and/or teams. Consults with other providers, case managers and teams on continuing treatment. Refer clients to more intensive programming as necessary and monitors progress. Maintain chart documentation of all activities, interactions with clients, evaluation tools, referrals, peer reviews and correspondence. Maintain updates of available perinatal residential beds and process referrals to fill openings. Maintain confidentiality. Initiate patient relationships, recruitment of new patients and retention of patients. Provide clinical oversight and supervision.

Professional Telephone Interviewer

RTI International - Raleigh, NC

August 2012 to September 2012

Call center with outbound telephone contact to college students enrolled in 2011-2012; the NPSAS study addressed how students and their families pay for college beyond high school

Human Services Senior Practitioner

Wake County Human Services

1999 to 2000

Provision of weekly in-home maternal care visits to pregnant and parenting families. Work with substance abuse specific perinatal program to assist in linking, coordinating, and monitoring the provision of comprehensive health and treatment services to pregnant and postpartum women and their children, who are affected by alcohol, drugs and related emotional issues. Provide intensive care coordination and referral assistance, working with community coalitions and collaborating with other community agencies to provide domestic violence/sexual assault counseling, literacy training, individualized parent training and child assessment, and crisis intervention. Encourage participation and engagement in substance abuse treatment. Work to increase life skills awareness and training. Link with mental health and treatment resources. Offer education to health care professionals and community agencies to enhance public awareness and education surrounding issues of and/or related to addiction, pregnancy and parenting. Regularly keep abreast of and attend training opportunities related to substance abuse/addiction, family issues and mental health issues.

Counselor/Group Facilitator

Street Corner Network-Davie Street - Raleigh, NC

1999 to 1999

Substance abuse education classes, case management services, collaboration and consultation to assist drivers with license reinstatement requirements after DUI/DWI.

Graduate Intern, Case Manager, Counselor

Southlight, Inc - Raleigh, NC

1995 to 1999

Positions with Wakeview Methadone Maintenance Treatment Program and LifePlus Divisions. Work with chronic substance dependent and dual- diagnosed populations providing assessments/evaluations, case support, case management services for clients in the community, in methadone maintenance treatment and in intensive outpatient treatment. Provided individual and group counseling, facilitated therapeutic, conflict resolution and psycho educational groups. Provide and address substance abuse education and HIV/AIDS/STD education with clients in individual sessions and in group to address at risk behaviors associated with addiction. Collaborate with Step By Step and ATC for perinatal residential services and supervised independent living. Work close with legal, medical, treatment and community resources for referral and treatment planning. Work closely with Program Director, treatment/clinical team and support staff to provide clinical support and quality assurance of medical records according to managed care and CARF standards. Provide supervisory support, staff development and decision making for treatment and residential programs. Acted as a liaison between Lifeplus division and administration providing support and input to division planning and implementation of policies and procedures. Provided walk-in and telephone crisis assessments and intervention to clients, as needed basis.

ATM Teller

First Union National Bank - Raleigh, NC

1992 to 1996

Worked in locked, secured area. 10-key speed and accuracy to encode bank documents within deadlines, update consumer accounts with transactions from ATM; accounting skills to reconcile consumer accounts, responsible for counting, balancing and preparation of large cash deposits; overall end of night balancing and prep. Also worked 1987-1989 in Atlanta, GA and Charlotte. NC

Assistant Privilege License Clerk

City of Raleigh, Revenue Collections - Raleigh, NC

1989 to 1995

issue licenses or permits to qualified applicants. Obtain necessary information, record data, advise applicants on requirements, collect fees, and issue licenses. Prepare correspondence, cold call new prospective businesses and provide telephone follow up for existing establishments. Handle walk-in customers as well as telephone inquiries. collect prescribed fees for licenses. Code information on license applications, evaluate information on applications to verify completeness and accuracy and perform data entry. Maintain records, documentation and run reports for data analysis.

Adult Education Instructor/Community Satellite Instructor

DURHAM TECHNICAL COMMUNITY COLLEGE - Durham, NC

1990 to 1991

Provide adult education services in community including ABE, GED and AHS. Provision of case management services to address collateral needs. Attended training to address needs of adult learners.

Education

Master of Arts in Counseling in Counseling/Sociology

North Carolina Central University - Durham, NC
1998

Skills

Customer Service (10+ years), Counseling (10+ years), Interviewing (10+ years), Documentation (10+ years), Lotus Notes (5 years), Medical Terminology (10+ years), Management (9 years), Project Management (3 years), Quality Assurance (3 years), Recruiting (2 years), Relationship Management (10+ years), Training (6 years), Team Building (1 year), Urinalysis (10+ years)

Links

<http://indeed.com/r/La-Ferne-Harris/e91d1d243b314f39>

Additional Information

SKILLS

Therapy/addictions (10+ years)

LINKS

<http://linkedin.com>