

JAMES TANNER
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Education

Master of Social Work (05/2018) Western Carolina University, Cullowhee, NC 28723

GPA: 3.92/4.0

Accolades: Recipient of Governor's Institute University Scholarship, Fall 2017

Relevant Coursework:

180 hours Substance Abuse Studies Certificate Program for LCAS certification

Licensure:

- LCSWA
- LCASA

Bachelor of Arts (05/2007) University of North Carolina Asheville, Asheville, NC 28804

Major: Psychology

GPA: 3.69/4.0

Accolades: Dean's List Fall 2004, Spring 2005

Professional Experience

Mental Health Intensive Case Management Social Worker

March 2019-Present

Charles George VA Medical Center

Asheville, NC

- Assist veterans with serious mental illness and substance use disorders live productively in the community and decrease hospital readmission through case management and psychotherapy
- Advocate on behalf of vulnerable populations intimidated by bureaucracy
- Develop treatment plans and assist veterans with setting achievable goals in conjunction with interdisciplinary treatment teams
- Provide assistance with transportation, budget and medication management, socialization skills, education, and family/caregiver support
- Aid with development and use of personal skills and strengths while improving access to community resources

Homeless Outreach Social Worker

June 2018-March 2019

Charles George VA Medical Center

Asheville, NC

- Provided outreach, including initial healthcare engagement and assessments for rural homeless and at-risk veterans
- Developed resource file of VA and community social service programs for veterans to use as reference
- Constructed rapid assessments and crisis management plans including multiple resources for maintaining housing or health-related issues
- Attended Continuum of Care and Coordinated Assessment community-based meetings focused on housing and making a permanent and measurable difference in homelessness

Social Work Intern**August 2017-April 2018****Charles George VA Medical Center****Asheville, NC**

- Conducted comprehensive clinical assessments, and care coordination for clients in Substance Abuse Residential Rehabilitation Treatment Program and inpatient psychiatric ward
- Utilized a host of psychotherapeutic interventions (MI, CBT, active-listening, etc.) for veterans in inpatient/residential setting.
- Collaborated with residential clinical team, creating veteran-centered treatment-plans
- Developed crisis management/mitigation plans for veterans to utilize upon discharge
- Co-facilitated weekly mindfulness-based relapse prevention mutual aid group
- Led weekly anger management psycho-education group for veterans
- Proficient in Vista and CPRS federal proprietary software programs
- Trained in Community Resiliency Model (CRM)

Social Work Intern**January 2017- May 2017****ABCCM Veterans Restoration Quarters (VRQ)****Asheville, NC**

- Interviewed culturally diverse homeless veterans for Grant per diem/transitional housing
- Advocated for mental health care/services and time sensitive medications on behalf of residents
- Transition support team: Educated veterans about the VRQ resources and tracks
- Provided discharge planning and care coordination (focusing on community-based resources)
- General administrative support, assisted case managers and shelter-staff

Department Manager**May 2007- May 2018****The Music Center Inc.****Asheville, NC**

- Execute store operating procedures; manage budget; maintain inventory
- Provide excellent customer service; resolve customer and staff issues

Guitarist & Musical Arranger**February 2003- Present****One Leg Up Musical Group****Asheville, NC**

- Perform swing/jazz at festivals, concerts and various venues both public & private
- Coordinate with event organizers to determine musical needs of each specific event

Appalachian Trail**March 1997-October 1997**

- Researched, planned and successfully executed thru-hike of entire 2185 miles of the Appalachian Trail
- Strengthened skill sets related to goal setting, problem solving, and self-reliance

Affiliations

National Association of Social Workers

National Association of Drug and Alcohol Counselors

Addiction Professionals of North Carolina